

## DIR Communication Technology Services (CTS)

Contact: [Telecom.solutions@dir.texas.gov](mailto:Telecom.solutions@dir.texas.gov)

(877) 472-4848 option 4

### SERVICE DETAILS

**Vendor:** Globafone, Inc.

**Vendor website:** <http://globafone.com/texas-dir-satellite-phonedataaccessories-catalog>

**Service Area:** Wireless

**Category:** Mobile Satellite

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#### Iridium Hardware & Service - N American Plan

Includes 10 monthly minutes, \$0 activation fee, rates based on phone to phone dials.

Iridium to PSTN / Iridium to Iridium / Iridium SMS / Iridium 2 stage dialing / Iridium to other satellite networks.

\* This is a Globafone billed service.

### SERVICE DELIVERY SLA

Please refer to your Gloafone Iridium Service Plan for service intervals.

### PERFORMANCE SLA

Please refer to your Globafone Service Plan for performance criteria.

### CUSTOMER RESPONSIBILITY

There are no additional requirements for this service.

\* All post-paid Iridium accounts qualify for pooling. Pooling means that any allotted airtime on the account would be pooled amongst all of the active lines in that account.

## Globalphone Mobile Satellite Phone Products and Services Pricing

**Customer Discounts** for all Globalphone Mobile Satellite Phone Products and Services available under this contract are reflected in the tables below or by clicking on the [Globalphone Pricing link](#).

- Globalphone will waive Early Termination Fees
- Globalphone will waive Activation Fees

### Globalphone Wireless Voice & Data pricing is calculated as follows:

$$\text{Customer Price} = \text{MSRP} - \text{Customer Discount}$$

\* DIR requires a 2% Administrative Fee (CRF) be added to Vendor pricing.

\* Visit the Globalphone Wireless website for current pricing details.

[Globalphone Pricing Link](#)

<b>IRIDIUM HARDWARE AND SERVICE</b>	
<b>Satellite Phones (portable and fixed)</b>	
<b>9575 Iridium Complete Kit -Includes 1 high capacity battery, A/C charger w/international</b>	
9575 Iridium Complete GlobaFone Kit. Includes 9575 Complete Kit Plus GlobaFone packaging to include: Handset battery fully charged, and labeled with phone number, PIN code requirement removed SIM card inserted, A laminated Easy Guide labeled with your phone number, basic phone functionality and dialing instructions, 24/7 contact information, All packed in our nylon padded bag	10.6%
9555 Iridium Complete Kit -Includes 1 high capacity battery, A/C charger w/international adapters, car charger, leather holster, antenna adapter, portable auxiliary antenna, mini USB data cable, earbud, users manual and a choice of prepaid or postpaid sim card.	8%
9555 Iridium Complete GlobaFone Kit. Includes 9555 Complete Kit Plus GlobaFone packaging to include: Handset battery fully charged, and labeled with phone number, PIN code requirement removed SIM card inserted, A laminated Easy Guide labeled with your phone number, basic phone functionality and dialing instructions, 24/7 contact information, All packed in our nylon padded bag	19.2%
ASE ComCenter II Outdoor w/ POTS, IP, and Built-in Antenna - Includes AC/DC Transformer, AC and DC Cords and User Manual on CD	19.3%
ASE ComCenter II Outdoor w/POTS, IP, Built-in Antenna and GPS - Includes: AC/DC Transformer, AC and DC Cords and User Manual on CD	10%
ASE ComCenter II-200 -IP Data Modem - Includes AC/DC Transformer, AC and DC Cords and User Manual on CD	10%
ASE ComCenter II-200 - IP Data Modem w/Mobile Antenna Kit - Includes Iridium Mag Mount Antenna and 3m Cable, AC/DC Transformer, AC and DC Cords and User Manual on CD	10%

ASE ComCenter II-300 Voice and Data Modem - Includes AC/DC Transformer, AC and DC Cords and User Manual on CD	10%
ASE ComCenter II-300 - Voice and Data Modem w/Handset - Includes Handset with Ram Swivel Mount, AC/DC Transformer, AC and DC Cordes and User Manual on CD	10%
ASE ComCenter II-300 - Voice and Data Modem w/Handset and Mobile Antenna Kit - Includes Handset, Iridium Mag Mount Antenna and 3m Cable, AC/DC Transformer, AC and DC Cords and User Manual on CD	10%
ASE ComCenter II-300 - Voice and Data Modem w/Handset and Fixed Mount Antenna - Includes Handset, Iridium Fixed Mount Antenna and 10m Cable, AC/DC Transformer, AC and DC Cords and User Manual on CD	10%
<b>Accessories</b>	
Auxiliary Antenna Adapter - 9500, 9505, 9505A	10%
Antenna Adapter - 9555	31.6%
Antenna - 9505A Portable Auxiliary	16.2%
Fixed Mast Antenna - Bracket Mount	10%
Fixed Mast Antenna - Pipe Mount	27.6%
Mobile Fixed Mount Antenna	10%
Mobile Magnetic Mount Antenna	28.2%
Battery - 9500 & 9505 High Capacity Li-ion (New)	10%
Battery - 9555 Rechargeable Li-ion Battery	18%
Pelican Case 1200 with custom foam for 9555 - Yellow, Black or Orange	18%
Pelican Case 1300 with custom foam for 9505A - Yellow, Black or Orange	18.3%
Auto Accessory Adapter - 9500 & 9505	10%
Auto Accessory Adapter - 9505A & 9555	31.7%
AC Charger International Plug Kit - 9505A & 9555	3.4%
AC Travel Charger - 9505A & 9555 (plug kit sold seperately)	26.7%
Solio Classic I Solar Charger (Glossy Gun Metal Grey)	10%
Data Kit, Direct Internet 2.0 - 9505A	12.7%
Direct Internet CD 2.0 - 9500/9505/9505A	10%
Data CD - 9555 (Incl. USB Driver and User Manual)	10%
Mini USB Cable - 9555	10%
Intelligent Handset, Swivel Ram Mount, and Hardware Kit for 9555 Docking Station	10%
Headset - 9505A & 9555 Hands-free Retractable	10%
Leather Holster w/Lanyard - 9505/9505A	10%
Leather Holster - 9555	10%
User Guide - 9555	35.1%
User Guide - 9505A	35.1%
ASE 9505A Docking Station w/POTS and RS232 - Includes Handset Interface, AC/DC Transformer, AC and DC Cords and User Manual on CD	10%
ASE DK050 9555 Docking Station w/USB - Handset Interface, AC/DC Transformer, AC and DC Cords and User Manual on CD	10%
ASE DK050 9555 Handset Kit Docking Station w/USB and Handset -Includes Handset with Swivel Ram Mount, Handset Interface, AC/DC Transformer, AC and DC Cords and User Manual on CD	10%
ASE DK075 9555 Docking Station w/POTS and USB - Includes Handset Interface, AC/DC Transformer and AC and DC Cords, User Manual on CD	10%

ASE DK075 Handset Kit 9555 Docking Station w/POTS, USB and Handset - Includes Handset with Ram Swivel Mount, Handset Interface, AC/DC Transformer and AC and DC Cords, User Manual on CD	10%
Beam SatDOCK 9555 Cradle Includes: SatDOCK Cradle, H/F Interface, Spk-Mic, RAM Mount Arm, Power leads & fuses	10%
Beam SatDOCK 9555 Cradle with Handset Bundle kit - Includes 9555SD/ SatDOCK Cradle, RST710/ Mast Antenna, RST932/ 6m Antenna Cable, H/F Interface, Spk-Mic, RAM Mount Arm, Power leads & fuses	10%
Beam PotsDOCK 9555 Docking Unit Includes: Cradle, Universal Mounting Arm & bolts, 9-32V DC power cable or 110-240V AC plug pack, User Manual, Quick start guide.	10%
Beam PotsDOCK Voice Bundle 9555 Includes: PotsDOCK, Privacy Handset, RST710 antenna & 12m cable kit	10%
20' Cable for ComCenter II, Outdoor	10%
50' Cable for ComCenter II, Outdoor	10%
100' Cable for ComCenter II, Outdoor	10%
<b>Iridium Service Rates- Post Paid</b>	
<i>All post-paid Iridium accounts qualify for pooling. Pooling means that any allotted airtime on the account (even if only one line is activated under inclusive minute rate plan) would be pooled amongst all of the active lines in that account. Additionally, any client may buy a block or pre-paid, pooled airtime good until used.</i>	
<b>Service Option 2: North American Plan includes 10 monthly minutes</b>	
Activation Fee	100%
Monthly Fee	20%
Iridium- PSTN	14.1%
Iridium-Iridium	9.1%
Iridium SMS	20%
Iridium 2-Stage Dialing	16.1%
Iridium- Other satellite networks (Globalstar, Thuraya, BGAN, IsatPhone,)	20%
<b>Iridium Service Rates- Pre-Paid (Pooling does not apply on pre-paid SIM cards)</b>	
75 minute pre-paid card valid for (30) Days	10.2%
150 minute pre-paid card valid for (60) Days	10.4%
200 minute pre-paid card valid for (6) Months	16.8%
500 minute pre-paid card valid for (1) Year	7.5%
1000 minute pre-paid card valid for (2) Years	7.5%
3000 minute pre-paid card valid for (2) Years	16.2%
5000 minute pre-paid card valid for (2) Years	19.7%
Add 30 Day Expiry	22.1%
Add 50 minutes to existing pre-paid card.	30.7%

## Globaphone Mobile Satellite Geographic Availability

Globaphone Mobile Satellite services provide complete coverage when outdoors and in-line with satellite. For more information visit:

<http://www.iridium.com/support/library/CoverageMaps.aspx>